



SHAM DISCOVER
KPK/LN: 7723

1

ICELAND & LONDON

10D7N



RM **11,880**
seorang

BAYARAN SECARA
ANSURAN

Kelebihan Pakej Kami

Kumpulan yang kecil

- Pakej sesuai dengan orang Malaysia
- Syarikat Pengendali bumiputera
- Mesra Muslim / Jaga Solat
- Aturcara program yang menarik yang merangkumi 2 negara
- Bayaran tempahan yang rendah & secara ansuran
- Sesuai untuk semua lapisan umur
- Pemandu pelancong yang mesra

-FREE-

INSURANCE
BERKELOMPOK

-FREE-

LUGGAGE BEG
LIMITED EDITION

Last updated : 25 June 2022



shamdiscover



018-2854880



info@shamdiscovertravel.com

DAY 1 KUALA LUMPUR - LONDON (MEAL ON BOARD)

GATHER AT KUALA LUMPUR INTERNATIONAL AIRPORT 3 HOURS BEFORE DEPARTURE.
DEPART TO LONDON FROM KUALA LUMPUR INTERNATIONAL AIRPORT. INTERNATIONAL FLIGHT CHECK IN BAGGAGE

DAY 2 LONDON – ICELAND

ARRIVE AT LONDON AND READY FOR NEXT FLIGHT TO ICELAND. DEPART TO KEFLAVIK FROM LONDON INTERNATIONAL AIRPORT. ARRIVE AT KEFLAVIK INTERNATIONAL AIRPORT.
TRANSFER AND CHECK IN GUEST HOUSE.

DAY 3 (BREAKFAST & PACK LUNCH) ICELAND

CHECK OUT AND ICELANDRING ROAD TOUR:
GOLDEN CIRCLE TOUR / GULLFOSS WATERFALL / BLACK BEACH- REYNISFJARA / BASSALT COLUMN / DC3 WRECK PLANE ENTRANCE PATH & SKOGAFOSS OR SELJALANSFOSS WATERFALL
TRANSFER AND CHECK IN GUEST HOUSE.

DAY 4 (BREAKFAST & PACK LUNCH) ICELAND

CHECK OUT AND ICELANDRING ROAD TOUR:
GLACIAL LAKE IN SOUTHEAST ICELAND / JOKURSALON GLASIERLAGOON / THE BREIDAMERKERJOKULL GLACIER / SKEIDARARSANDUR & DIAMOND BEACH
TRANSFER AND CHECK IN GUEST HOUSE.

DAY 5 (BREAKFAST & & PACK LUNCH) ICELAND

CHECK OUT AND ICELAND RING ROAD TOUR:
SHALLOW SEA / VESTRAHORN MOUNT & BULANDSTINDUR
TRANSFER TO KEFLAVIK AND CHECK IN GUEST HOUSE.

Day 6 (BREAKFAST) ICELAND

CHECK OUT AND PROCEED TO KEFLAVIK. CITY TOUR AT KEFLAVIK CITY.HARD ROCK CAFE. TRANSFER AND CHECK IN GUEST HOUSE.

Day 7 (BREAKFAST) ICELAND – LONDON)

CHECK OUT AND TRANSFER TO KEFLAVIK AIRPORT. FLY TO LONDON FROM KEFLAVIK AIRPORT. LONDON CITY TOUR. CHECK IN OVERNIGHT. FREE & EASY

Day 8 LONDON (BREAKFAST)

LONDON CITY TOUR BY TUBE TRAIN & BAYSWATER AREA VISIT.OVERNIGHT IN LONDON.

Day 9 (LONDON – KUALA LUMPUR) BREAKFAST - MEAL ON BOARD

CHECK OUT AND TRANSFER TO LONDON AIRPORT FLYBACK TO KUALA LUMPUR FROM LONDON INTERNATIONAL AIRPORT.

Day 10 KUALA LUMPUR

ARRIVE KUALA LUMPUR INTERNATIONAL AIRPORT. TOUR DISMISS

SHAM DISCOVER

RM11,880 Perpax . (Private Tour Min 6 Pax)

Suggestion traveling date :

- 23 JUNE – 2 JULY 2023 (MID NIGHT SUN PHENOMENON)
- 25 AUG– 3 SEP 2023 (MID NIGHT SUN PHENOMENON)
- 1–10 FEB 2024 (WINTER AURORA HUNTING)
- 22 APRIL – 1 MAY 2024 (SPRING)

Package included :

- o International Flight ticket. (Kuala Lumpur – London– Refklavik– London–Kuala Lumpur)
- ✓23 kg check in luggage (Depand on airlines baggage allowance)
- ✓Airport transfer
- ✓Driver cum Tour leader from malaysia
- ✓Malay Tour guide
- o Private tour MPV in Iceland
- o Twin/triple sharing Hotel /Motel/Guesthouse
- ✓Breakfast & Pack Lunch Halal meals as per mention in itinerary
- ✓Free Kembara Meal
- o Entrance fee in mention in itinerary
- o Diwale Song Spot Place

Package exclude :

- ✗ Porter Services
- ✗ Extra in hotel
- ✗ Personal Expenses
- ✗ Upgrade to Premium Insurance Individu

****Makanan sarapan dan makan tengahari akan dimasak dan disediakan oleh CREW SDTT yang bertugas secara (Tapau/Bungkus) atau makanan Kembara Pack (Self prepared) dibekalkan kepada peserta.

Menu Halal akan disediakan

- 1.Sarapan pagi: NASI LEMAK / NASI GORENG / BIHUN GORENG / CEREAL atau seumpama dengannya
- 2.PACK LUNCH (NASI GORENG / NASI LEMAK / atau seumpama dengannya



**SHAM DISCOVER
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"Now Everyone Can See The World With Us"

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(Comp Reg No : 1094396-K)(KPK/LN : 7723)

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IMPORTANT NOTES

SDTTSB refer to Sham Discover Travel & Tours Sdn Bhd.

Company policies

1. Cancellation booking made after 60 days before departure, full payment will be charged.
2. Any cancellation after deposit payment transferred, no deposit will be refund.
3. Cancellation itinerary offered due to weather or natural disaster, God of Act ,no refund payment will be made.
4. 100% payment will be charged / applied after flight ticket booked.
5. SDTTSB can make changes of itinerary program / date without prior notice
6. All unutilized service are non-refundable or non-replaceable and will be forfeited due to time constrain.

Terms & Conditions:

7. The above rates quoted are subject to change without prior notice.
8. Reservation will be made upon confirmation from your side.
9. Hotel room confirmation is subject to availability upon booking.
10. Tour fare deposit amount paid is **non-refundable** after booking.
11. Full payment must be made during promotion due date.
12. High season surcharges to be advise.
13. The itinerary is subject to change at the discretion of the land operator. Sham Discover Travel & Tours Sdn Bhd (SDTTSB) and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
14. Refund would not be entertained for unused services due to unforeseen circumstances (unused service is not refundable).
15. The Person who cannot pass the immigration in the International Airport , Tour Fare would be not refunded or compensated.
16. Validity of Passport has to be **more than 6 months**. Any issue with immigration fully bonded by customers.
17. Each participant that follows the trip must ensure they does not have any blacklist related/ restrictions in terms of taxation, loans, to ensure that all participants do not have a problem with immigration that could cause participants to miss the flight.
18. For passport holder excluding Malaysia, you need to refer to the Immigration Department or embassy in their respective countries to ensure a visa is required or not.



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19. We will not be responsible in case of any problem at the airport (airport) on a later day as a result of the above.(No:16,17 &18)
20. Sham Discover Travel & Tours Sdn Bhd (SDTTSB) acts only as your agent to provide you to service providers such as Airlines, Hotel, Ferry, Coaches, and others. We shall not in any circumstances be held liable for and will not accept responsibility or liability for the acts omissions, defaults on the past of these services provides and government change of regulations.
21. All packages are under Series Group Departures if the group are below of our minimum 25 pax, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below :
 - 18.1.Postponed travelling
 - 18.2.Refund Full Amount Paid
 - 18.3.Change or Postponed to other destination
22. Upon receiving full payment the issuance of travel insurance After receiving total amount paid only then further process such as Travel Insurance will be done 14 days before departure as it is a Series Tour.
23. Kind Reminder : Tour Escort/leader from Sham Discover Travel & Tours Sdn Bhd (SDTTSB) will be sent if the group is more than 26 pax below to that our representative guide will be receiving at the country's airport.
24. Once payment received customers consider agree to the Terms & Conditions.

Accommodation

25. Minimum booking is two (2) adults (1 room). If there any reserve for single room within 45 days before the trip and there still no partner / roommate, we reserve the right to charge an additional RM 1500 per person for a single room (depending on the package taken). We provided room base on 2,3,4 per person in a room depending on the package taken.
26. If the participant refuses to pay any extra charge, we reserve the right to cancel the booking without any refund of payments by participants.
27. The hotel room provided only a Twin ,Double Triple & Quad bed only



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Outbreak (Act of God)

28. Each travel package has been arranged SDTTTSB will continue if there is no restriction from the countries because of epidemic / disease or etc but the company SDTTTSB entitled to proceed and change the schedule program and practice preventive measures and proper sanitation to ensure the safety of the participants.
29. All costs or payments made by the company SDTTTSB to the airlines, hotels, transport, meals and local travel company will not be returned to the participant if the participant cancel the package because of the epidemic / disease as long as that country does not block the entrance to their country and there is no travel restriction from the government of Malaysia (Wisma Putra).
30. The company will follow all instructions terms and conditions of the airline, hotel, transportation, meals and local travel company and will inform the participants.

Claim

31. Claim of vat / tax for personal expenses in any SDTTTSB package is a personal matter. In all such matters and losses, we shall not be liable.
32. Any claim for damage / loss / theft of personal goods must be accompanied by a report from the police or airport.
33. Insurance coverage is highly recommended whether it be with our insurance representative or with another insurance agent. In the event of an insurance claim please contact the insurance agent directly.
34. SDTTTSB will only be responsible for products or services that have been approved. Claims may only be made on the services offered.
35. Any refund request is subject to the airlines' terms and conditions without any guarantee of a refund or condition.
36. Claims for refunds cannot be made against SDTTTSB or summonsed for any unforeseen events such as natural disasters and disease outbreaks (Act Of GOD), emergencies, wars and etc.
37. All claims matters which are not included in the SDTTTSB service offer, must await and follow the decisions of the relevant agencies, departments and governments.
38. The Customer shall not sue or bring the case to court in the event of a misunderstanding before properly discussing with SDTTTSB.



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Health and insurance protection

39. You **MUST** obtain sufficient and appropriate travel insurance to conduct a visit organized by (SDTTSB) and this is a condition of your contract with (SDTTSB).
40. The Customer is solely responsible for arranging their own insurance or consulting with our insurance representative and we reserve the right to request a copy of the insurance policy and / or receipt.
41. Proper insurance policies should provide adequate protection against medical expenses arising from illnesses or accidents before or during the holidays and loss of vacation money through cancellation and reduction of leave for insurance purposes.
42. You must be satisfied that your insurance covers all of your personal needs including your current medical condition and you must ensure that there is no exclusion clause that limits coverage for the types of activities performed during the visit.
43. Your insurance policy should also cover loss of luggage, delays, unforeseen changes to travel arrangements, cancellations, natural disasters, unforeseen matters, the Act of God, emergency medical evacuation, infectious diseases, epidemics, violence etc.
44. We reserve the right to cancel the booking, without any liability for the refund, of any customer who cannot satisfy us that they have purchased appropriate travel insurance under this clause. In addition, if you choose to travel without adequate insurance coverage, we will not be liable for any losses incurred, for which insurance coverage will be available.
45. Customers must be prepared for travel with a good health for the tour.
46. Customers should conduct a medical examination before attempting to follow any package organized by SDTTSB. It is important that customers with existing health problems or medical conditions need to first inform us before booking.
47. Customers are also advised to consult a doctor / specialist for vaccination or other medical needs before traveling and to bring medical reports along the way.
48. Participants with health problems such as heart / asthma / chronic / pregnant women are asked to obtain a letter of confirmation from the doctor to confirm that the participant is allowed to follow the SDTTSB package or board an airplane and take appropriate and adequate medication.
49. Participants with disabilities or those using wheelchairs / sticks are not encouraged to follow any SDTTSB package unless they have a companion or heir with them throughout the trip to facilitate their tour.
50. In the event of unforeseen events such as accidents and deaths, SDTTSB only will play a vital role in helping to manage matters according to standard health and safety procedures without incurring any costs involved.



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51. SDTTSB reserves the right to cancel the booking of any participant without any refund if any participant is dissatisfied with the travel insurance provided by SDTTSB subject to the prescribed clause.
52. If you travel with SDTTSB without any travel insurance, the company will not be liable for any inconvenience happens after that.

Deposit & tour payment

53. The amount of deposits for the package of more than RM5000, the deposit must be RM1000 and the second deposit RM2000 be made after two (2) months from the date of first deposit.
54. For the package under RM5000, the deposit will be RM500 and the second deposit RM1,000 after two (2) months from the payment of the first deposit.
55. All deposit payment is Non-Refundable.
56. Packages that depends on the current price of flight tickets, the deposit is dependent on the actual current airlines price.
57. If a booking is requested less than 60 days prior to departure date and it is confirmed, thus full payment is required before booking is processed.
58. The above rates quoted are subjected to any changes without prior notice.
59. Full payment to be advice by Sham Discover Travel STAFF once you received total Performa Invoice from Sham Discover Travel & Tours Sdn Bhd.
60. Special Turkey promotion comes with Free Hot Air Balloon Ride . In Pamukkale the event Hot Air Balloon Ride being cancelled due to unfavourable weather conditions or any other reasons No refund will be entertained.
61. Booking will be released automatically if we do not receive any payment.
62. Please send the rooming list at least 01 Month before arrival.
63. Final Payment **03 Months** before travelling. If you fail to pay at that time without notice, we reserve the right to cancel the trip and penalty charges will apply.
64. The deposit must be made according to time and amount that had been agreed, if you are late, the package price offered may be changed based on the current price of airline tickets.
65. The booking deposit payment that has been made indicate our agreement and be conclusive evidence that you have agreed to all terms and conditions of our company.



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Amendment

66. In case you wish to make any amendment to your booking, only the management charges will be applied upon your invoice. However, if the flight ticket has been booked, the tour cost may change and the new price will apply (flight ticket difference + management charges + penalty charge by airline).
67. The itinerary is subject to change at the discretion of the land operator
68. SDTTSB and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.

Cancelation

69. We have the right to cancel your reservation if there is no deposit has been made.
70. Strictly refund would be not entertained due to unforeseen circumstance to the country (Any country closed border/Lockdown to the country within Malaysia or to others visiting country).
71. For any unused service is not refundable.
72. SDTTSB Bhd acts only as your agent to provide you to service providers such as airlines, hotel, ferry, coaches and others. We shall not in any circumstance be held liable for and will not accept responsibility or liability for the act commissions, defaults on the past of these services provides and government change of regulations.

Itinerary

73. Itinerary attached is common or standard only. If there are any changes in terms of time and so on, we will inform later.
74. We reserve the right to reschedule or change a tour or skip a visit depending on the circumstances, either in terms of weather, traffic jams, things that happen unexpectedly and festivities during the visit. Delay participants when tour can also lead to changes in the itinerary. You must meet all regulations during the visit.



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Booking Procedure

Step 01 : Kindly sent us by Email (info@shamdiscovertravel.com) , official form which has been filled up through SDTT's staff or directly Whatsapp (018- 2854880) your passport copies or I/C .(Please advice our staff if the name from passport between IC are difference. Any reservation through our email will be replied within 24 hours. We will inform you incase we were unable to process your requests by the specified time frame.

Step 02 : Please provide us full information as follows.
Reservation will be made upon completing the below reservation procedure and the deposit has been paid. Please provide us full information as below;

- Name :
- No of adult & child :
- Email address:
- Contact number:
- Selected packages:
- Date of travelling:

Step 03 : Forward us your Payment Slip to Sham Discover Travel & Tours Sdn Bhd Account as follows :

- SDTT not be held liable for any incidents or problems that arise as a result of wrong details or personal information that you provide.
- You are fully responsible for declaring your health before making a deposit.
- SDTT have the right to refuse your reservation if you are found to be harmful to the health of yourself and safety of other members in your tour group.
- If you need help because of your health, you are required to bring other family members to help you along the way and help bring your own equipment such as wheelchairs and medicines.
- SDTT not be held responsible for keeping you personally or give medication if you are sick.
- If your condition requires care personally, SDTT entitled to charge extra to you to hire a third party to take care of you.
- You are required to check the information on the package that you booked before making the payment of the deposit including the package price, the date of return flight and time of departure and arrival, hotel accommodation and the type of room



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chosen and other information as shown in the receipt of payment and / or confirmation letter.

- You are deemed to have agreed with all the information on the receipt or confirmation letter and held full responsibility for any risk or additional costs on the package. If you fail to report any errors in the details of your packages within 24 hours, the date of receipt or letter confirmation will be issued.

Bank details :

Bank Name: CIMB BANK

Account Number: 8007045036

SWIFT CODE: CIBBMYKL

Account Name: SHAM DISCOVER TRAVEL & TOURS SDN. BHD